

Housing Quarter 4 20/21 Performance Report

Housing Committee Tuesday, 29 June 2021

Report of: Executive Head of Communities

Purpose: For information

Publication status: Open

Wards affected: All

Executive summary:

- The appendices to this report contain data on the Committee's key performance indicators and risks for Quarter 4 2020/21, to enable the Committee to monitor how the Council is delivering the services for which it is responsible.
 - The report includes a separate appendix (C), which provides an update on the Council Housing Building Programme.
 - The Council's new risk scoring matrix is shown in Section 2, and Appendix B has been revised to transfer the more operational risks to a new internal Officer register.
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This report supports the Council's priority of: Building a better Council

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Recommendation to Committee:

That the Quarter 4 2020/21 performance and risks for the Housing Policy Committee be noted.

Reason for recommendation:

To support the Committee to monitor and manage its performance and risks.

1. Introduction and background

- 1.1. Since April 2020 performance and risk reports have been presented to each policy committee at the end of each quarter. The reports include a covering report and an appendix with individual performance charts and commentary for each performance indicator, and the committee's risk register.

2. Notes on performance and risk data

- 2.1. See Appendix A and Appendix B for the Housing Policy Quarter 4 (2020/21) performance data and risk register respectively.
- 2.2. Wherever possible the most recent data has been included in the appendices, regardless of whether it technically falls into the reported quarter. However, due to the committee report timelines, there may be occasions where data is not available in time for the committee report. In these cases, the data will be provided in the next scheduled report.
- 2.3. As part of the Council's risk management improvement work a new scoring matrix is in operation, see below. In addition, risks that are mostly operational in nature have been removed from the committee risk register, leaving those that are of more strategic interest to the members of this committee.

Likelihood	Very Likely	4	4	8	12	16
	Likely	3	3	6	9	12
	Possible	2	2	4	6	8
	Unlikely	1	1	2	3	4
			1	2	3	4
			Low	Medium	High	Very High
			Impact			

3. Quarter 4 headlines

- 3.1. Performance

- 3.1.1. The majority of our indicators achieved, or were very close to achieving target. However we missed target for:
- Average time to re-let sheltered housing;
 - Number of people on urgent need on the housing register;
 - Average cost of repairs per property for Council tenants.
- 3.1.2. Please see Appendix A for more details.
- 3.2. Risk
- 3.2.1. The risk register has been reviewed and the risks that are more operational in nature have been removed and will be monitored by Officers internally. However, this does not preclude these risks from being escalated back to the committee register in the future, or new risks being added.
- 3.2.2. See Appendix B for details.

4. Key implications

4.1. Comments of the Chief Finance Officer

- 4.1.1. Costings for projects are individually costed as projects come forward and monitored throughout the life of the project. It is possible that the impact of Covid-19 will add additional costs to projects and delay the speed of implementation.
- 4.1.2. The key risks, their likelihood, impact and mitigation are identified in the Risk appendix.
- 4.1.3. A new risk regarding a potential overspend on housing repairs budgets has been identified and added to the risk register. Officers will continue to monitor this area closely.

4.2. Comments of the Head of Legal Services

- 4.3.** There are no direct legal implications arising from this report, but the report does provide Members with an overview of the achievement of targets in the past quarter and highlights risk management considerations where appropriate.

4.4. Other corporate implications

- 4.4.1. Not applicable.

4.5. Equality

- 4.5.1. This report contains no proposals that would disadvantage any particular minority groups.

4.6. Climate change

- 4.6.1. This report contains no proposals that would impact on the Council's commitment to climate change.

5. Appendices

- 5.1. Appendix 'A' – Performance Charts
- 5.2. Appendix 'B' – Risk Register
- 5.3. Appendix 'C' – Update on the Council Housing Building Programme

6. Background papers

- 6.1. None.

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